



Rhonda Q. Hayes
Deputy Director
Army Residential Communities Initiative (RCI)

Ms. Hayes serves as the Deputy Director of the Army Residential Communities Initiative (RCI) Program Office, Office of the Assistant Secretary of the Army, Installations & Environment.

With over 15 years experience in housing/project management at the installation, Major Command, and Secretariat level, Ms. Hayes began her professional career as a Department of the Army Housing Intern at Fort Hood, TX and was subsequently assigned as a Housing Referral/Customer Service Manager. After completing assignments as Branch Chief in Family Housing and Unaccompanied Personnel Housing and Facilities Management manager, Ms. Hayes was advanced and promoted to the senior housing management leadership grade and role and served as Housing Division Chief both at Darmstadt, Germany and Fort Meade, MD.

Ms. Hayes' served as Deputy Director for Public Works at Fort Meade, MD. From this position, she began working housing privatization issues and was ultimately selected to work in the headquarters RCI Program Office at the Pentagon. Serving as a senior program manager, Rhonda led the effort on three RCI source selection evaluation boards and is responsible for strategic planning, project scheduling, and overall RCI program execution which involves 28 major Army installations.

Ms. Hayes has a Master's Degree in Public Administration from the University of Arkansas and has completed post-Master's graduate work at the University of Maryland School of Public Affairs. She is a member of the Professional Housing Management Association (PHMA) and the National Association of Installation Developers (NAID).

Ms. Hayes is married to an Army officer and has three daughters.